## Occurrence of Accidents Affecting the Life and Health of Consumers



Consultation, Notification, etc.
Regarding Accident Information

Relevant Ministries and Agencies, Local Governments, etc.

## Consumer Consultation Contact Point

[National Consumer Affairs Center of Japan]
[Consumer Affairs Centers]

Notification Based on the Consumer Safety Act

Notification of Consumer Accidents, etc.

## **PIO-NET Information**

[Practical Living Information Online Network System]

**Businesses** 

Report Based on the Consumer Product Safety Act

> Report of Serious Product Accidents

(Consumer Products\*)

Institutions
Participating
in the Consumer
Accident
Information
Databank

(Relevant Ministries and Agencies, Incorporated Administrative Agencies, etc.)

Voluntary Provision of Information
Not Based on Specific Laws

Provision of Accident Information

Provision of Accident Information

**Institutions** 

**Participating** 

in the Medical

Institution

Network

Registration of Accident Information \* The term "consumer products" means any product to be supplied mainly for use by general consumers for their routine everyday activities.

(Except for the products (foods, medical products, automobiles, etc.) in which the occurrence and increase of danger may be considered to be prevented by the provisions of other acts)

## **Consumer Affairs Agency (Collects Accident Information Comprehensively)**

Alerts, etc.

Measures, etc.

**Ministries and Agencies** 

Request for

Disciplinary Actions, Guidances, etc.

Disciplinary Actions, Guidances, etc.

**Businesses**